

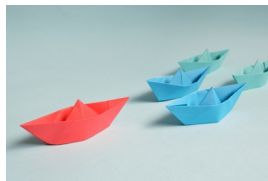
**Leadership**

The various facets of management are important to understand and action as you develop your leadership practices and persona.

**Leadership**

By Christine Willow

An important skill in life and business is learning to be an effective leader. The leadership style of business owners, managers and even parents, can set the tone for and impact the day-to-day activities of everyone in the leader's sphere of influence.



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**Moving into Management**

By Sara Bauer

Congratulations -- you've worked long and hard and have been promoted into a management position. Now what?



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**Fundamentals of Recruiting**

By Sheenagh Beadell

Finding the right staff member to join your team can be a huge challenge - especially in these times of low unemployment. As such, understanding the fundamentals of recruiting is important for all managers.



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**Communication and Feedback Defines Motivational Climate**

By Dawn Robson

**Unemployment Stats**

	Jan-18	Dec-18	Jan-19
VICTORIA	3.9%	3.6%	3.6%
VANCOUVER	4.1%	4.5%	4.8%
BC	4.7%	4.3%	4.5%
CALGARY	7.6%	7.5%	7.3%
ALBERTA	7.1%	6.6%	6.5%
CANADA	5.8%	5.7%	5.7%

\*Source: Statistics Canada, CANSIM

**Quotes**

"The real challenge is to combine strong leadership and strong management and use each to balance the other"

- John Kotter

"Management is doing things right; leadership is doing the right things"

- Peter Drucker

"The way management treats associates is exactly how the associates will treat the customers"

- Sam Walton

**Leadership Tips**

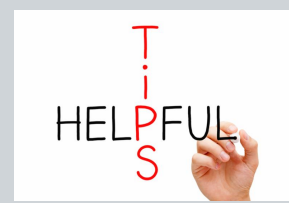
Your ability to lead, as well as manage, will be key to your businesses success.

[Check here for some useful tips.](#)

Effective and meaningful communication and feedback is important for fostering employee engagement and a healthy workplace and should be top of mind for all leaders and managers.



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